

Maryland Center of Excellence on Problem Gambling

Frequently Asked Questions by Providers

Questions on No Cost Treatment / Reimbursement for PG Treatment

1. How do I sign up to offer my clients no-cost treatment?

If you are an existing Medicaid provider with Beacon Health Options Maryland (Beacon) you are already eligible to offer no-cost problem gambling treatment to clients and their families. Reimbursement is provided at the Medicaid rate. However, you must complete the form “***Gambling Provider Registration Form***” for reimbursement of problem gambling treatment –the form can be found at http://maryland.beaconhealthoptions.com/provider/prv_forms.html

If you are a non- Medicaid provider or non-Medicaid Private Practitioner, you are also eligible to offer no-cost problem gambling treatment to clients and their families. You must follow a few steps to apply:

- Information and the application for non-Medicaid Providers can be found on the Center’s website - <http://www.mdproblemgambling.com/problem-gambling-treatment-reimbursement-application/>.
- The application for non-Medicaid Providers can also be accessed at <https://is.gd/PGReimbursementApplication>
- Once the Center approves your application, you will receive a confirmation letter indicating the next steps in the process with Beacon.
- Beacon will contact you separately to complete additional forms.

2. How do I contact Beacon if I have questions on getting reimbursement and offering no cost treatment?

Questions should be emailed to <mailto:marylandproviderrelations@beaconhealthoptions.com>

Response time is usually within 24-48 hours. This provider relations email box is managed by the entire team dedicated to the administration of the state’s problem gambling no cost treatment program.

Another good resource is the Beacon website at <http://maryland.beaconhealthoptions.com/index.html>.

The gambling material is hosted on the front page and is downloadable.

3. *I would like to be added to the Helpline Provider Referral list, what steps do I need to take?*

Once you have been approved through Beacon as offering no cost treatment, you can complete a short form at <https://is.gd/DGProviderReferral>. Your agency/practice will then be added to the Center's Referral List and posted as a "no cost treatment provider" with the Maryland Helpline (1-800-Gambler) as well as posted on the Center's website and the Maryland Lottery's MARG (Maryland Alliance for Responsible Gambling) website - <http://mdgamblinghelp.org/>