

Reimbursement for Problem Gambling Disorder Treatment Services

Behavioral Health Administration/Beacon Health Options/Maryland Center of
Excellence on Problem Gambling

December 19, 2017

Purpose of Provider Interest Meeting

- To prepare programs and private practitioners to participate in the enhanced reimbursement process for problem gambling treatment services effective January 1, 2018.
- To discuss provider eligibility requirements, enrollment process, reimbursement rates, covered services, training and technical assistance resources.

Background

- The adoption of Senate Bill 3, the Maryland Educational Trust Fund-Video Lottery Terminals (VLT) (2007 Special Session) and the passage of subsequent referendums in 2008 and 2012 and HB1227 legislation in 2017, created an expanded environment for gambling and problem gambling services in Maryland.
- In addition to providing research, prevention and recovery services, the Behavioral Health Administration (BHA) is providing a comprehensive therapeutic problem gambling treatment reimbursement structure.
- Assessment and treatment services will be available at no cost to individuals with problem gambling and their loved ones.

Gambling Services

- On January 1, 2018, the Behavioral Health Administration (BHA) will begin reimbursing providers for the treatment of problem gambling through Beacon Health Options.
 - State funds will reimburse services that are ineligible for Medicaid coverage, as well as for services to non-Medicaid covered individuals.
 - Any provider currently receiving reimbursement through Behavioral Health Systems Baltimore (BHSB) should note that reimbursement will discontinue on December 31, 2017.
 - All dates of service January 1, 2018 and forward will be reimbursed by Beacon.
- Beacon Health Options will be providing technical training on authorization and claims payment processes.
- Maryland Center of Excellence on Problem Gambling will be available to provide Problem Gambling training and clinical consultation at no cost.

Gambling Services

Maryland Center of Excellence on Problem Gambling

- **Mission:**

The Maryland Center of Excellence on Problem Gambling (The Center), a program of the Department of Psychiatry, University of Maryland School of Medicine, promotes healthy and informed choices regarding gambling and problem gambling through public awareness, training and education, prevention, technical assistance to the behavioral health care system, peer recovery support, research, and public policy.

- **History:**

The Center began operation on July 1, 2012, to help address the expansion of legal gambling availability within Maryland. Legislation authorizing this expansion also established a problem gambling fund administered by the Maryland Department of Health Behavioral Health Administration that provides support to The Center's key initiatives.

Gambling Services

Maryland Center of Excellence on Problem Gambling

- Key Initiatives and Resources

- **Public Awareness:** Campaigns through social media, TV, radio, public service announcements, community outreach, public awareness materials and lending library
- **Training:** On problem gambling awareness, prevention and intervention strategies for a broad range of health care, faith-based, social service, behavioral health and criminal justice professionals.
- **Peer Recovery Support:** To assist individuals dealing with at risk and problem gambling connect with recovery resources within Maryland and to remove any barriers to recovery
- **Public Policy:** To provide information regarding strategies to address the impact of gambling on Public Health within Maryland
- **Research:** To provide evidence-based data on public health aspects of gambling disorders and evaluate and develop evidence based strategies for prevention and intervention
- **Referral List:** Maintain a referral list of qualified problem gambling treatment providers
- **Helpline Services:** Manage Maryland Problem Gambling 24/7 Helpline: **1-800-GAMBLER**

Gambling Services

Maryland Center of Excellence on Problem Gambling

The Center offers technical assistance **at no cost** to individuals, organizations or communities who want to address the issue of problem gambling:

- **Technical Assistance** for individualized , agency specific problem gambling integration strategies based on current best practices.
- Intensive structured **in-person problem gambling clinical trainings** offered across the state covering basic and advanced topics to increase the competence in addressing the impact on gambling treatment outcomes.
- **Online training** (webinars and on demand) cover a wide range of topics.
- **Tailored trainings and staff presentations** are also available by request within agencies to meet their specific training needs.
- **Weekly Case Consultation Calls** conducted by The Center to strengthen the skills and proficiency of counselors to help clients address gambling problems.
- **Public Awareness materials** for use at community events or for distribution to agency clients that address awareness, prevention and treatment.

Gambling Services

- Assessment, individual and group counseling provided to individuals with a gambling disorder and loved ones of those with a gambling disorder are reimbursable. Individuals must have a covered primary diagnosis in order for services to be reimbursed for these funds.
 - F63.0 Pathological Gambling
 - Z72.6 Gambling and Betting – Problems Related to Lifestyle
 - Z71.9 Counseling, unspecified
- Treatment services provided in licensed SUD programs are to be provided in accordance with the American Society for Addiction Medicine (ASAM) criteria for patient placement.
 - The SUD levels of care for those who meet the problem gambling diagnostic criteria will be ambulatory Level 1 and 2.1 and residential Level 3.3 and 3.5.
- Treatment services provided by a Mental Health provider are to be provided in accordance with the Medical Necessity Criteria
 - The MH levels of care for those who meet the problem gambling diagnostic criteria will be Outpatient Mental Health services and Intensive Outpatient Program.

ASAM Criteria, formerly known as ASAM patient criteria, is the result of a collaboration that began in the 1980 to define a national set of criteria for providing outcome-oriented and results-based care in the treatment of addiction.

The ASAM criteria is the most widely used and comprehensive set of guidelines for **placement, continued stay, and transfer discharges of patients** with addiction and co-occurring conditions.

The Behavioral Health Administration reimburses for the following levels of care based on ASAM:

- **Level 1 Outpatient Services** – Individual, group and family less than 9 hours of service per week for adults
- **Level 2.1 Intensive Outpatient Services** – Individual, group and family more than 9 hours of services and no more than 4 sessions per week
- **Level 3.3 Residential** – A residential medium intensity program that provides services in a structured environment in combination with medium-intensity treatment and ancillary services to support and promote recovery for 20 – 35 hours weekly.
- **Level 3.5 Residential** – A residential high intensity program that provides services in a highly-structured environment, in combination with moderate to high intensity treatment and ancillary services to support and promote recovery for a minimum of 36 hours weekly.

More information can be found on Beacon’s website under the provider manual at:
http://maryland.beaconhealthoptions.com/provider/prv_man.html

Medical Necessity Criteria

Beacon makes clinical decisions about each participant based on the clinical features of the participant case, the medical necessity criteria, and the real resources available. Medical necessity is met when a participant has a behavioral health disorder that requires professional evaluation and treatment, and the level of care provided is the least intensive, least restrictive level of care that is able to safely meet the participants behavioral health and medical needs.

- **Outpatient Mental Health Services** – such as assessment and evaluation and individual, group and family therapies
http://maryland.beaconhealthoptions.com/provider/manual/CH06_16-Outpatient-Mental-Health-Services.pdf
- **Intensive Outpatient Program** – intensive treatment intervention provided by a multidisciplinary team involving multiple treatment services across multiple days per week. Provides a minimum of three hours of psychiatric therapeutic activities per day, which include at least two group therapies and needed psychiatric services and can include individual, group, family therapy and medication management.
http://maryland.beaconhealthoptions.com/provider/manual/CH06_17-MH-IOP.pdf

Gambling Services

- The following are eligible providers:
 - Ambulatory SUD programs for Level 1 (including OTPs) and Level 2.1
 - Residential SUD programs for Level 3.3 and 3.5
 - Outpatient Mental Health Clinics (OMHC)
 - Federally Qualified Health Clinics (FQHC)
 - Private Practitioners (either in solo or group practice)

Provider Application Process

- Behavioral health treatment programs must be licensed in accordance with COMAR 10.63 as a substance use, mental health or integrated behavioral health program at the appropriate ASAM levels of care
- Private practitioners must be in good standing with the appropriate professional board.
- Programs and private practitioners must ensure that staff are trained and competent to provide services to individuals with gambling disorders and/or loved ones.
- Programs and private practitioners who are registered Medicaid providers with Beacon Health Options are automatically eligible to be reimbursed for problem gambling services.
- Treatment programs and private practitioners who are NOT already enrolled as a Medicaid provider must submit a brief application to COE for approval to register.
- Registration as a Medicaid provider is not mandatory in order to receive reimbursement for gambling disorder services. Providers that are not currently enrolled with Medicaid and wish to provide gambling services ONLY, should not register as a Medicaid provider.
- Providers that are already enrolled as Medicaid providers DO NOT need to apply with the COE.

Provider Application Process

Step 1:

- Treatment programs and private practitioners who are not already enrolled as a Medicaid provider must complete and submit to the Center of Excellence the Application for Non- Medicaid Private Practitioners and Treatment Programs for Reimbursement of Problem Gambling Treatment Services form.
- Visit the MD Center of Excellence on Problem Gambling website www.mdproblemgambling.com to access to the Application : <https://is.gd/PGReimbursementApplication>
- Complete the application and submit the required information.

Provider Registration

Step 1: (Continued)

PLEASE NOTE: If your organization/agency has more than one counseling office/location, please submit a separate enrollment form for each location.

Filling out for a: Practitioner Treatment Program [reset](#)
* must provide value

Check which applies: New Provider Application Information change [reset](#)
* must provide value

Private Practitioner

Name:
* must provide value

Phone Number:
* must provide value

Address:
* must provide value

City/Town:
* must provide value

State:
* must provide value

Zip/Postal Code:
* must provide value

County:
* must provide value

Email Address:
* must provide value

Degree:
* must provide value

Certifying Board:
* must provide value

License Type:
* must provide value

License Number:
* must provide value

Please complete the following to submit application

Would you be interested in clinical training? Yes No [reset](#)
* must provide value

Name:
* must provide value

Provider Signature: [Add signature](#)
* must provide value

Date: Today M-D-Y
* must provide value

Provider Registration

Step 1: (Continued)

PLEASE NOTE: If your organization/agency has more than one counseling office/location, please submit a separate enrollment form for each location.

Filling out for a: Practitioner Treatment Program [reset](#)
* must provide value

Check which applies: New Provider Application Information change [reset](#)
* must provide value

TREATMENT PROGRAM INFORMATION

Treatment Program Name:
* must provide value

Contact Person Name:
* must provide value

Phone Number:
* must provide value

Address:
* must provide value

City/Town:
* must provide value

State:
* must provide value

Zip/Postal Code:
* must provide value

County: Today M-D-Y
* must provide value

Email:
* must provide value

Treatment Program Website:
* must provide value

Provider type:

	Yes	No
Level 1 <small>* must provide value</small>	<input type="radio"/>	<input type="radio"/>
Level 2.1 <small>* must provide value</small>	<input type="radio"/>	<input type="radio"/>
Level 3.3 <small>* must provide value</small>	<input type="radio"/>	<input type="radio"/>
Level 3.5 <small>* must provide value</small>	<input type="radio"/>	<input type="radio"/>

Copy of License included COMAR 10.63 BHA Licensing Department [Upload document](#)
* must provide value

Please complete the following to submit application

Would you be interested in clinical training? Yes No [reset](#)
* must provide value

Name:
* must provide value

Provider Signature: [Add signature](#)
* must provide value

Date: Today M-D-Y
* must provide value

[Submit](#)

Provider Application Process

Step 2:

- Acknowledgement of receipt of the application will be provided to the applicant. Following a review of the application information, a confirmation notice that the Provider has completed Step 1 and is eligible to register with Beacon will be sent to the Provider, along with a link to the Beacon provider registration form.

Provider Registration Process

Step 3:

- Once providers have received their approval from the COE, they will need to complete the New Provider form for Maryland Gambling Program.



NEW PROVIDER &
LOCATION/SERVICE CHANGE FORM
MARYLAND GAMBLING PROGRAM

Please be sure to select **network status** and **program type**. Complete the information below to include billing information, service location (s) and program type at location. Please indicate effective date of program type for each location, which determines the effective date of when the Gambling fees and codes will become activate. Providers will not be able to submit an authorization request with a start date prior to effective date of fees and codes for each location. Claims will deny for date of services submitted prior to effective date of fees and codes for each location as well. If changing program type at a location or closing a location, please indicate the effective date of change for that location. The applicable Gambling service fee schedule will expire for that location, and claims submitted for dates of service after expiration date will deny.

A 'New Provider & Location/Service Change Form' is needed for any updates to provider file and for each location.

***PROGRAM TYPE** (check all that apply)

- GAMBLING PROVIDER
 MENTAL HEALTH PROVIDER
 SUBSTANCE USE PROVIDER
 RESIDENTIAL PROVIDER

***NETWORK STATUS**

- NEW PROVIDER
 EXISTING PROVIDER BEACON SIX DIGIT PROVIDER # _____
 CHANGING PROGRAM TYPE AT LOCATION
 CLOSING LOCATION/SERVICE
 ADDING A LOCATION/SERVICE

PROVIDER CONTACT & SERVICE LOCATION

*CONTACT NAME: _____ PHONE #: _____
EMAIL ADDRESS: _____

***PROGRAM NAME:** _____

- ADDRESS: _____
• CITY: _____ STATE: _____ ZIP: _____
• PHONE: _____ FAX: _____

1



If applicable current locations: NPI # _____ MEDICAID # _____

*EFFECTIVE DATE: _____
Please select an effective date in which either the new location fee schedule will become active, or effective date fee schedule will expire at location

***PROVIDER BILLING INFORMATION** (send payments to)

NAME: _____
ADDRESS: _____
CITY: _____ STATE: _____ ZIP: _____
TAX IDENTIFICATION #: _____ BILLING PROVIDER NPI # _____

Please fax completed forms to the Provider Relations team at 410.691.4001 or email MarylandProviderRelations@BeaconHealthOptions.com

FOR BEACON USE ONLY

Approved by Beacon Health Options

*Print Name and Title: _____

*Signature: _____ *Date: _____

Additional Comments:

Received by: _____ Date Received: _____

Providers ID #: _____

2

Providers can locate this form on the Beacon website under Administrative Forms at:
http://maryland.beaconhealthoptions.com/provider/prv_forms.html

Reimbursement

- Gambling services will be reimbursed at the same rates currently used under Medicaid.
 - Gambling services fee-schedule can be found on the Beacon website under Provider Information, in the Reimbursement section: http://maryland.beaconhealthoptions.com/provider/prv_info.html
- Payment through Beacon for gambling services must be accepted as full reimbursement for those services.
- Reimbursement for gambling treatment services is only available when the service provided is not already covered by Medicaid.
- Claims for services that qualify for reimbursement through Medicaid should continue to be submitted to Beacon.
- Reimbursement for gambling disorder treatment will be subject to Beacon auditing. Combination of services rules apply.
 - http://maryland.beaconhealthoptions.com/provider/clin_ut/Combination-of-SUD-Services.pdf
 - http://maryland.beaconhealthoptions.com/provider/clin_ut/Combination-of-MH-Services.pdf

Authorization Process

- The clinical information that is reported by the provider must meet the criteria for the level of care that is being requested.
- For urgent determinations, authorizations may be requested telephonically by calling Beacon's Customer Service Line: (800) 888- 1965 and speaking with a clinician. Starting February 12th, providers may also utilize ProviderConnect for routine requests.

Authorization Process

How to obtain authorization:

- ✓ Step 1: Register individuals receiving gambling services through ProviderConnect

Member Registration

All fields marked with an asterisk (*) are required.
Note: Disable pop-up blocker functionality to view all appropriate links.

*Registration Start Date (MMDDYYYY)
12072017

Demographics

*Last Name *First Name Middle Name Suffix *Date of Birth (MMDDYYYY) *Social Security Number (SSN) *Gender Male Female Unknown
 Unknown No SSN

*Primary Address Address Line 2 *City *State *Zip Code

*County Phone

Requested Services

*Type of Service Requested

- Grant Funded Substance Use Services. Check this box to register members associated with the grant based services for the Maryland Recovery Network, The Justice Services Program (8-507), and The Pregnant Women and Women with Children (PWC) Program. You may also check this box if you are entering a member for data collection only for services that have not yet transitioned to Beacon for payment, i.e, ASAM Level 3.1. If you are not certain whether the services you will be requesting for this member are considered grant-funded or are paid through Beacon Health Options, YOU SHOULD NOT SELECT THIS CHECKBOX. Please contact Customer Service for additional help.
- Gambling Services. Check this box to register individuals receiving services with a primary diagnosis related to a gambling disorder. If you are a mental health provider servicing a Medicaid member, YOU SHOULD NOT SELECT THIS CHECKBOX. Please contact Customer Service for additional help.



Authorization Process

- ✓ Step 2: Complete the appropriate authorization workflow at http://maryland.beaconhealthoptions.com/provider/prv_forms.html
 - ✓ Initial Authorization
 - ✓ Concurrent Authorization
 - ✓ Discharge

- ✓ Step 3: Between January 1st and February 11th providers should fax completed forms to the Beacon Clinical Department at 1-877-502-1044. Starting February 12th, providers will be able to enter the information directly into the Provider Connect system.

- ✓ Step 4: Submit claims for individuals to Beacon Health Options for appropriate service payment. Providers must submit the appropriate workflow form, mentioned in step 2 above, prior to providing services in order to receive payment.

Trainings

- Beacon will be hosting Gambling Services and the Beacon System Training on December 28, 2017 from 10:00 am – 11:30 am EST and will cover registration, authorization and claims payment submission.
 1. To Register:
<https://beaconhealthoptions.webex.com/beaconhealthoptions/k2/j.php?MTID=tf818ca225b60d8809a4bb704ac067bf8>
 2. You will then be prompted to enter registration information.
 3. A confirmation email with both the call in number and webinar instructions will be emailed to you after you successfully registered.
- Additional Trainings will be offered in January and February and a Provider Alert will come out with those trainings dates.

Resource Page

For questions related to clinical trainings and BHA provider enrollment with the Maryland Center of Excellence, please contact the Center of Excellence by calling 667-214-2120 or emailing Mary Drexler at mdrexler@som.umaryland.edu

For questions related to registration of consumers, Beacon provider enrollment, authorization of services and claims payment, please contact Beacon's Provider Relations at marylandproviderrelations@beaconhealthoptions.com

For questions related to BHA, please contact Mary Viggiani at mary.Viggiani@Maryland.gov or Eugenia Connolly at Eugenia.conolly@Maryland.gov

**Thank You For Attending
Questions?**

