



## **PROVIDER ALERT**

### **SYSTEMS AVAILABILITY – 5/6/17**

**APRIL 28, 2017**

Beacon Health Options ProviderConnect System will be unavailable on:  
Saturday, May 6, 2017 from 11:00 PM (ET) until  
Sunday, May 7, 2017 at 11:00 PM (ET) for scheduled monthly backups.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the Beacon Health Options telephone number, 1-800-888-1965.