



ValueOptions® Inc.

Provider Alert

CHILD AND ADOLESCENT RESIDENTIAL TREATMENT PROVIDERS

MARCH 14, 2016

This year, Beacon Health Options is seeking URAC accreditation. As a result, requests for authorizations must adhere to set turn-around time standards. This benefits both our providers and our members because you will receive treatment determinations in a more timely manner.

To that end, all child and adolescent residential treatment providers (RTC) need to upload all necessary and required documentation at the same time you submit your authorization inquiry. We will no longer contact you to request you supply these missing documents.

For an initial authorization (precertification), the following documents are needed:

1. The Certificate of Need (CON), which includes:
 - Psychiatric evaluation (if psychosocial information is included, there is no need for a separate psychosocial evaluation)
 - Psychosocial evaluation (if completed by a psychiatrist and is clinically thorough, this can replace the psychiatric evaluation)
 - Physical/Medical Exam
2. The CSA Recommendation Form



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For a return to the same facility after more than a 72-hour Leave of Absence:

- An updated CON

Effective April 1, 2016, all child and adolescent residential treatment providers (RTC) will have access to a universal treatment plan for usage on all concurrent authorizations. We have created this document in order to stream line the review process and create a more efficient and expedient way of completing RTC requests. The new form can be found here:

<http://maryland.valueoptions.com/provider/forms/clinical/Residential-Treatment-Continued-Stay-Request-Form-RTC.pdf>

If you have any questions or concerns about the document please send them to our clinical department email address at:

Marylandclinicaldept@valueoptions.com .

Thank you for your attention and participation in this new process.